

PROGRAM FOR REALIZATION OF QUALITY OBJECTIVES FOR YEAR 2023

Objective #1	Reduce number of customer complaints caused by OXYMAT
What will be done	Following working instruction and procedures During regular weekly meeting follow up RCA and 8D reports for a relevant complaints During the year maintain report continuously based on recorded complaints, provide quarterly evaluation Success criteria: maximum 10% of customer complaints caused by OXYMAT from all received complaints
What resources will be required	Financial resources: 0 € Personnel resources: all
Responsible	Quality Manager
Deadline	12/2023
How the results will be evaluated	Measurement: → % of complaints caused by OXYMAT to all received complaints Evaluation: → final evaluation at the end of the year done by Quality Manager
Evaluation	
Action recommended	

Objective #2	Certified system by a new notified body URS. For PED on 25th October 2023 / for ISO 9001, ISO 14001, ISO 13485 on 6th December 2023
---------------------	--

PROGRAM FOR REALIZATION OF QUALITY OBJECTIVES FOR YEAR 2023

What will be done	Prepare all relevant activities in Oxymat Slovakia s.r.o. for a transfer to a new notified body and successfully obtaining of new certificates
What resources will be required	Financial resources: 15 000 € for all these certificates for a 3 years. Personnel resources: all dpt. in Oxymat Slovakia s.r.o.
Responsible	QM
Deadline	12/2023
How the results will be evaluated	Evaluation: → the receiving of all valid certificates from URS in 2023 valid until 2025.
Evaluation	
Action recommended	

Objective #3	Process Audit at defined suppliers
What will be done	<ul style="list-style-type: none"> - Process Audit at Emerson (Production of Pneumatic valves) - Process Audit at Kasper (Production of Pressure vessels) - Process Audit at Burkert (Production of Regulation valves)
What resources will be required	Financial resources: 0 €
Responsible	Personnel resources: QM / R&D / Production members Quality manager
Deadline	2 / 2024
How the results will be evaluated	Evaluation by Audit Reports
Evaluation	Audit report
Action recommended	

PROGRAM FOR REALIZATION OF QUALITY OBJECTIVES FOR YEAR 2023

Objective #4	To improve performance in delivering products to our customers
What will be done	<p>A. Delivering on-time to our customer</p> <p>Success criteria : >50% of all OCs must be packed and ready for shipment on or before promised delivery date >75% of all OCs must be packed and ready for shipment no more than 20 days after promised delivery date</p> <p>B. Ensuring immediate delivery to our customers</p> <p>Success criteria : >80 % of all OCs must be shipped within 10 days or less from date of “packed and ready for shipment “ C. Shortening delivery time for standard units to our customers. To be determined during 2023 and implement before 2024</p>
Resources required	Financial resources : 0€ Personnel resources : production dpt.
Responsible	Production mng. Sales mng.
Deadline	A.B.C. 12/2023 Deadline for reporting 4/2024
How the result will be evaluated	<p>A. Timeplan between “Promised date “ and “ unit packed and ready for shipment date “. Measured on all deliveries (of all standard products “nonprojects) delivered in a current year</p> <p>B. Timeplan from “packed and ready for shipment date” to “actual shipment date”</p> <p>C. Timeplan between “OC accepted into production “ and “ Unit packed and ready for shipment”</p>
Evaluation	
Action recommended	

Issued by: Dušan Špaček

Date: 3.8.2023

Approved by: Michael Meyer

Date: 3.8.2023

Revision no.: 1



